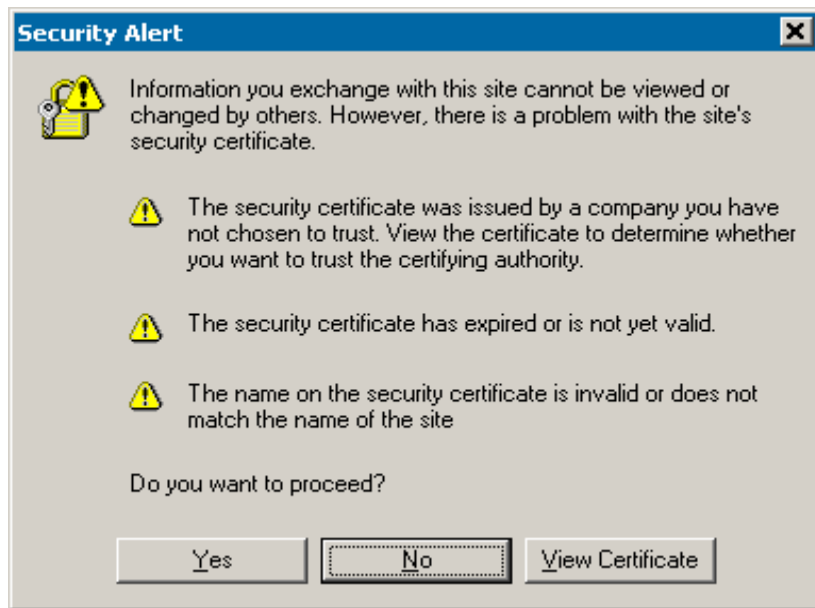
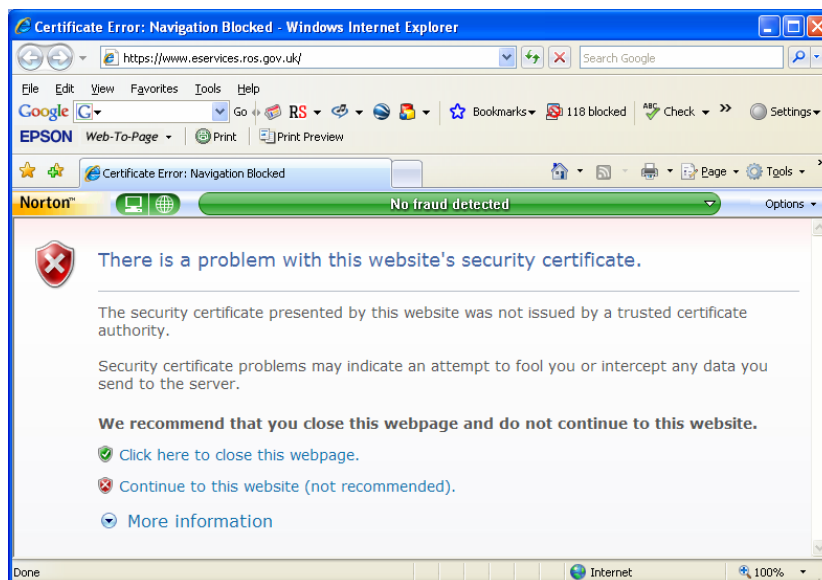


If you access the Registers of Scotland ARTL or eFORMS online services and get security alert messages from your web browser similar to the following two example screen shots.



Internet Explorer 6 example alert message



Internet Explorer 7 example alert message

It means that your web browser does not recognise the security certificate used by the Registers of Scotland ARTL and eFORMS online services. The most probable cause is that your web browser has no record of the security certificate in its configuration.

It is a fairly straight forward exercise to add this security certificate to your web browser so that you no longer receive these alerts when accessing the above online services. However, it is advised that you discuss with your IT department or IT expert before applying any of the suggested changes narrated below.

It should be noted that it is not necessary to install this security certificate to use the ARTL and eFORMS online services securely. You can simply ignore the warning dialog box to

continue and your transmissions are securely encrypted in exactly the same way as users who have the security certificate installed.

However it should be noted, if you choose not to install the security certificate, or are unable to do so, you will receive this security alert message every time you connect to our online services.

#### **Further information**

The Registers of Scotland Online Services portal which provides access to ARTL and eFORMS, and in the future the replacement Registers Direct service, uses SSL (Secure Sockets Layer) technology to ensure that all data transmitted is encrypted to increase the security of the services. Without SSL encryption, the packets of information would travel across the Internet in clear text.

Registers of Scotland SSL certificate is issued to us by Trustis FPS Enterprise Issuing Authority, a division of Trustis Limited.

The Trustis FPS Root Certificate is a member of the [Microsoft Root Certificate Program](#). and Microsoft users who have automatic root certificates update configured on their computers should not receive this warning alert as their web browser will already contain a Trustis Limited entry.

#### **How to update your web browser**

If you are using **Internet Explorer and Windows XP or Windows Vista**, your computer can be automatically configured to update the root certificates - the following procedure describes how to check this:

<https://trustis-ssl.trustis.com/support/certinstall/xp-auto-install.htm>

For users of **Internet Explorer** on older versions of Microsoft Windows (e.g. **Windows 2000, Windows NT, Windows 98**, etc.), or users of other web browsers such as **Firefox** or **Opera**, the following information should help you update your root certificates:

<https://trustis-ssl.trustis.com/support/certinstall/index.htm>