

## Contacts

### Customer Service Centres

#### Edinburgh

Erskine House  
68 Queen Street  
Edinburgh  
EH2 4NF

Tel: **0845 607 0161**

Fax: **0131 200 3932**

Email: [customer.services@ros.gov.uk](mailto:customer.services@ros.gov.uk)

#### Glasgow

Hanover House  
24 Douglas Street  
Glasgow  
G2 7NQ

Tel: **0845 607 0164**

Fax: **0141 306 1721**

Email: [customer.services@ros.gov.uk](mailto:customer.services@ros.gov.uk)

Both centres have wheelchair access and hearing loops.

### Main Office

Please note that the main office is not open to the public

#### Meadowbank House

153 London Road  
Edinburgh  
EH8 7AU

Tel: **0131 659 6111**

Textphone: **0845 607 0168**

You can learn about our history, our structure and our services at our website: [ros.gov.uk](http://ros.gov.uk)



# information

*Land, people and property*



[ros.gov.uk](http://ros.gov.uk)

# Who are RoS?

RoS is Registers of Scotland, a public body, and holds public information mostly about land and property.

## What RoS do

We maintain 16 public registers. The two main registers relate to ownership and rights in land - the Land Register and the General Register of Sasines. They are the official record of who owns what in Scotland. A variety of legal documents are registered in the other registers. Examples of these are the Register of Inhibitions, which gives notice of people who are unable to grant good title to land and property, and the Books of Council and Session, where documents are preserved for safekeeping.

## Customer Service

We have Customer Service Centres in Edinburgh and Glasgow, which are open to the public from 8.30am to 4pm Monday, Tuesday, Thursday and Friday and from 10am to 4pm on Wednesday. To contact us, you can visit in person, write, telephone, email or fax. You can also request information through our website. Find out more about our services at [ros.gov.uk](http://ros.gov.uk)

## How can we help you?

Customers can contact us about lots of things such as property prices, ownership, house histories, boundaries and requesting copies of deeds. We are here to help and our staff will be delighted to support and guide you through our information. All of our information is reasonably priced and some information is available free of charge. To find out more about our fees, please visit our website or contact our customer service centres.