

KPIs April - September 2019



Strategic Objective 1: Complete Scotland's Land Register by 2024











6 month target 35.6%

No arrear by Sept 2020

All new applications within service standard by Sept 2020

No rejections after 35 days by Sept 2020

Strategic Objective 2: Lead on the innovative provision of land and property data













Ongoing

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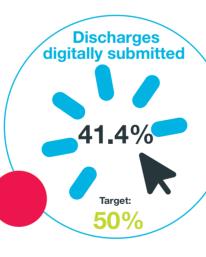
Achieve 3% efficiencies per annum by Mar 2020

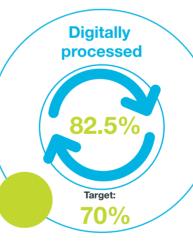
By Mar 2020

Strategic Objective 3: Develop and deliver digital improvements













By Sept 2020

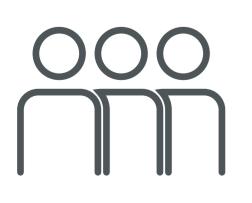
By Sept 2019

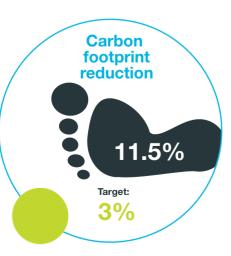
By Sept 2019

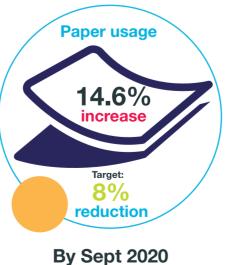
Ongoing

6 month target 34.8%

Strategic Objective 4: Invest in our people













By Sept 2020

By Mar 2021

6 month target 11 roles

By Sept 2020