

Fee Review Ref	FRC 010
Name	Franc Cioffi
Organisation Name	Western Management Consultants
Postal Address	440 335 5th Avenue SW Calgary AB Canada T2P 3B6
1. Are you responding	
as an individual (go to 2a/b)	x
on behalf of a group or organisation (go to 2c)	Yes
2. (a) Individuals Do you agree to your response being made available to the public (in the Scottish Government Library and on the RoS website)?	x
(b) Where confidentiality is not requested , we will make your response available to the public on the following basis.	x
(c) On behalf of a group or organisation The name and address of your organisation will be made available to the public (in the Scottish Government Library and on the RoS website) Are you content of your response to be made available?	Yes
3. We will share your response internally within RoS and with other Scottish Government departments who may be addressing the issues you discuss. They may wish to contact you in the future, but we require your permission to do so. Are you content for the Scottish Government to contact you again in relation to this consultation exercise?	Yes
Response	
<p>The requirements and business drivers for the fee review being undertaken by the Registrars of Scotland is remarkably similar to a fee and cost review I completed for the Development and Planning Authority of a large Canadian municipality in 2013.</p> <p>Given the similarities between the two initiatives, I wanted to offer my high-level learnings from the Canadian fee review project to the Registrars of Scotland and offer my assistance, if desired, to the RoS.</p>	