

## Registers of Scotland

### RoS Board

09-10 March 2021

### Corporate Plan 2021-2026

#### Purpose

1. To provide RoS Board with the final draft of the RoS Corporate Plan for 2021 to 2026. This plan has been shared with NXDs and their feedback invited by 25 February so EMT can agree which changes to incorporate.

#### Recommendation

2. That the Board:
- Note the final draft incorporating NXD comments at Annex A (amendments highlighted in blue).
  - Notes that the current set of KPIs is being redrafted to reflect NXDs requests for clarity and new targets.
  - Note the ongoing timetable to delivery and publication of the corporate plan.

#### Current Status

3. The design of the Corporate Plan 2021-2026 is being done by Communications and is taking into account the comments by the Board to break up the text and introduce a timeline to illustrate delivery across the five-year plan. Once the design work is completed this final version will be shared with the Board.

4. The clarity around the wording and targets immediately after 31 March 2021 were flagged by NXDs in returned comments. These are being redrafted and once approved by EMT will be added to the Corporate Plan 2021-2026.

5. Some of the comments on the current plan draft covered topics on which the Board will be doing deeper dive session at later Board meetings to be held during the coming year. It would be more appropriate to reflect the outcomes of these sessions in the next corporate plan.

6. The text has also been altered to reflect the ambition of the upcoming year and the stretching work involved in tackling the arrear and ring-fencing it. Also added is our work to build systems within RoS that allow us to mitigate the direct impact that market changes beyond our control, can have on our work and outputs.

7. The view was taken by EMT that we need to be very clear about how the roles and grades will be changing in RoS over the period of this plan, and so this narrative has been strengthened. Work is already underway to support staff and the business by communications, strategic workforce planning and HROD

8. The Keeper's personal commitment to Equality, Diversity and Inclusion (EDI) has been emphasised in her foreword.

9. Corporate Plan Timetable 2021

<b>Date</b>	<b>Action</b>	<b>Complete/Outstanding/Ongoing</b>
<b>1 March</b>	Word version of the final draft and cover paper for Board.	Complete
<b>9 March</b>	Board meeting and final version of the Corporate Plan.	
<b>10 March</b>	Approved final Plan passed to Comms to complete design and Minister submission prepared.	
<b>11 March</b>	Submission to Minister post-Board and post-approval of the Scottish Budget.	
<b>15 March</b>	Partnership meeting – will share talk PCS through the draft	
<b>1 April</b>	Publication of the Corporate Plan.	
<b>8 April</b>	Webinar to explain Corporate Plan to wider audience.	

**Head of Customer Experience**  
**1 March 2021**