

Returns : 900

Response rate : 73%

Civil Service People Survey 2019

✧ Statistically significant difference from comparison

Engagement Index**59%**Difference from previous survey **0**Difference from CS2019 **-4** ✧Difference from CS High Performers **-8** ✧**My work****71%**Difference from previous survey **+2**Difference from CS2019 **-6** ✧Difference from CS High Performers **-9** ✧**Organisational objectives and purpose****81%**Difference from previous survey **+4** ✧Difference from CS2019 **-2** ✧Difference from CS High Performers **-6** ✧**My manager****62%**Difference from previous survey **0**Difference from CS2019 **-8** ✧Difference from CS High Performers **-11** ✧**My team****80%**Difference from previous survey **-1**Difference from CS2019 **-2** ✧Difference from CS High Performers **-5** ✧**Learning and development****42%**Difference from previous survey **+5** ✧Difference from CS2019 **-12** ✧Difference from CS High Performers **-18** ✧**Inclusion and fair treatment****79%**Difference from previous survey **+1**Difference from CS2019 **0**Difference from CS High Performers **-3** ✧**Resources and workload****75%**Difference from previous survey **+3** ✧Difference from CS2019 **+1**Difference from CS High Performers **-3** ✧**Pay and benefits****55%**Difference from previous survey **+3**Difference from CS2019 **+21** ✧Difference from CS High Performers **+14** ✧**Leadership and managing change****41%**Difference from previous survey **+5** ✧Difference from CS2019 **-8** ✧Difference from CS High Performers **-17** ✧