

Response ID ANON-CEQC-5N56-A

Submitted to **Digital Transformation: Next Steps**

Submitted on 2017-02-21 13:02:20

Part 1 - New digital services in the Keeper's registers

1 Do you agree that transition to a digital first service should be the next step?

Yes

Comments:

but ROS seem to be in a rush to do this. ROS must take time to test it properly and not just with solicitors in private practice.

2 Do you agree with the proposed timescale of 1 April 2018 for prescribing that advance notices over part be fully digital?

No

Comments:

3 Do you agree with a notice period of six months?

No

Comments:

Not long enough .

4 Do you agree the initial focus for digital registration, following launch of the digital discharge service, should be provision of channels aimed at standard securities and dispositions?

No

Comments:

Far too soon to do digital dispositions. Digital securities should be done with sufficient time to assess how they are progressing and to sort out any difficulties /problems. For customers there are many problems with ROS services and these should be dealt with before focusing on anything beyond discharges and securities eg problems with plans reports when what is on the ground is different from the OS ; the inordinate length of time to complete a first registration ; the delay in getting a reply to post registration queries (all of these seriously hold up and delay the completion of transactions).

5 What deed types do you consider we should prioritise for new services subsequent to securities and dispositions?

Comments:

None please concentrate on completing what you already have within a reasonable time scale.

6 Do you consider that for the limited purpose of dual recording, it should be permissible to record an electronic deed in the sasine register or should be permissible to record a paper copy of the digital deed?

Comments:

Either

7 Do you agree that ten working days from the date of digital submission is an appropriate period to allow the prior deeds to be submitted?

No

Comments:

21 working days

8 Do you have a view on alternative ways you would like to present supporting documents accompanying a digital application?

Yes

Comments:

scanned in & sent as an email attachment

Part 2 - Digital application form and submission process

9 Do you agree with the main changes that we propose to make to the application form?

Yes

Comments:

10 Are there any other changes you suggest we should make with a view to simplifying it and making it easier to follow?

No

Comments:

11 Do you agree that instead of prescribing the content of the application form in the Land Register Rules, the keeper should publish the land registration application form on an administrative basis so that it can be amended from time to time, following consultation and due notice, without the need for changes to be made to the rules?

Yes

Comments:

BUT only if there is proper consultation and a reasonable amount of notice.

12 Do you agree that this approach should be adopted for both applications submitted on paper and applications prepared through a digital service provided by the keeper?

Not Answered

Comments:

Not clear what this question is referring to.

About You

What is your name?

Name:

██████████

What is your email address?

Email:

████████████████████

Are you responding as an individual or an organisation?

Individual

What is your organisation?

Organisation:

The Scottish Government would like your permission to publish your consultation response. Please indicate your publishing preference:

Publish response only (without name) - Individuals only

We will share your response internally with other Scottish Government policy teams who may be addressing the issues you discuss. They may wish to contact you again in the future, but we require your permission to do so. Are you content for Scottish Government to contact you again in relation to this consultation exercise?

No

Evaluation

Please help us improve our consultations by answering the questions below. (Responses to the evaluation will not be published.)

Matrix 1 - How satisfied were you with this consultation?:

Very dissatisfied

Please enter comments here.:

It seems that ROS have already decided what is to happen next.

Matrix 1 - How would you rate your satisfaction with using this platform (Citizen Space) to respond to this consultation?:

Neither satisfied nor dissatisfied

Please enter comments here.: