RoS Board

Agenda

**Date: 13 December 2022**

**Venue: Hybrid Meeting – Teams/Meadowbank House**

**Time: 0930 – 1630hrs**

*Apologies – None*

*Board Observer – Corporate Director*

*To note – The Keeper has invited the Head of Communications to attend the meeting as an observer from 1000-1500hrs*

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| **No** | **Time** | **Item** | **Presenter** | **Board Focus** | **Paper** |
|  | 0930  –  1000 | Introduction,apologies and declaration of interests | Keeper | N/A | *Verbal* |
|  | Agenda items to be taken in Private | Keeper | N/A | *RoSBrd2022/12/01* |
|  | Minutes of September 2022 Board | Keeper | N/A | *RoSBrd2022/12/02* |
|  | Action Log Review | Keeper | N/A | *RoSBrd2022/12/03* |
| **STRATEGY DISCUSSION** | | | | | |
|  | 1000 | Long Term Vision Discussion | Keeper | Develop Proposals on Strategy | *RoSBrd2022/12/04Presentation* |
|  | 1100 | **BREAK** | | | |
|  | 1110 | Customer Satisfaction Index Benchmark Results | Head of Customer Experience  Customer Insight Manager | Provide External Perspective | *RoSBrd2022/12/05* |
|  | 1140 | Civil Service People Survey Results | Corporate Director  Colleague Experience Manager | Provide External Perspective | *RoSBrd2022/12/06*  *Presentation* |
|  | 1210  -  1300 | **LUNCH** | | | |
| **CORPORATE PLAN 2022 – 2027** | | | | | |
|  | 1300 | Board Performance Review YTD:   * Latest Performance Data * 6 Month Progress Review * Priorities for the rest of the year | Accountable Officer  Chief Finance Officer  Head of BIA  Head of People and Change | Develop proposals on strategy/  Bring Specific Expertise | *RoSBrd2022/12/07* |
|  | CP 2022 – 2027 (Year 2) | Accountable Officer  Head of Communications and Marketing | Bring Constructive Challenge/ Develop Proposals on Strategy | *RoSBrd2022/12/08*  *Presentation* |
|  | Strategic Workforce Plan Update | Business Development Director | Bring Constructive Challenge/Specific Expertise | *RoSBrd2022/12/09*  *Presentation* |
|  | 1500 | **BREAK** | | | |
| **MONITORING AND IMPROVING ROS' PERFORMANCE** | | | | | |
|  | 1510 | Audit & Risk Committee Update | Audit and Risk Committee Chair | Bring Specific Expertise | *RoSBrd2022/12/10* |
|  | 1525 | Risk Reporting by Exception and Annual Risk Management Policy Review | Corporate Director  Head of Risk and Information Governance  Senior Enterprise Risk Officer | Bring Specific Expertise | *RoSBrd2022/12/11* |
| **PAPERS FOR NOTING** | | | | | |
|  | 1550 | **Papers for Noting:**   * Governance Risk Discussion Tracker * EDI Update * NXD Diversity Summary * Board Effectiveness Review | Keeper | Awareness | *RoSBrd2022/12/12*  *RoSBrd2022/12/13*  *RoSBrd2022/12/14*  *RoSBrd2022/12/15* |
|  | 1605 | Items to be delegated to ARC | Keeper | N/A | *Verbal* |
|  | 1615 | Board Observer Feedback | Corporate Director | N/A | *Verbal* |
|  | 1630 | Close | Keeper | N/A | *Verbal* |

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| **Date of next Board meeting**  Meeting: RoS Board  Date/Time: 14/15 March 2022  Location: Saint Vincent Plaza, Glasgow  Paper Deadline: 28 February 2022 |